

Arkansas Northeastern College
Nursing Assistant Program Outcomes Assessment Tables

Nursing Assistant Program Completion/Retention Rates

NA Retention Rate at 75% or greater

Cohort Class	Total Beginning Program Fall/Spring 1 st /2 nd 8 weeks	Total Students Completing 100% of Program Length 1 st /2 nd 8 weeks	Total Cohort Completion/ Retention Rate
2020-2021	Fall: 7+8=15 Spring: 12+3=15 Sum: 5	Fall: 5+4=9 Spring: 10+2=12 Sum: 5	Fall: 9/15 = 60% Spring: 12/15 = 80% Sum: 5/5 = 100%
2019-2020	Fall: 12+5=17 Spring: 10 Sum: 7	Fall: 10+3=13 Spring: 9 Sum: 7	Fall: 13/17 = 76% Spring: 9/10 = 90% Sum: 7/7 = 100%
2018-2019	Fall: 8+9=17 Spring: 11+11=22 Sum: 8	Fall: 6+4=10 Spring: 10+9=21 Sum: 8	Fall: 10/17 = 59% Spring: 19/22 = 86% Sum: 8/8 = 100%
2017-2018	Fall: 8+4=12 Spring: 8+9=17 Sum: 5	Fall: 6+3=9 Spring: 5+6=11 Sum: 5	Fall: 9/12 = 75% Spring: 11/17 = 65% Sum: 5/5 = 100%
2016-2017	Fall: 11+12=23 Spring: 10+9=19	Fall: 11+12=23 Spring: 9+9=18	Fall: 23/23 = 100% Spring: 18/19 = 95%
2015-2016	Fall: 9+13=22 Spring: 9+11=20	Fall: 9+5=14 Spring: 6+8=14	Fall: 14/22 = 64% Spring: 14/20 = 70%

Nursing Assistant: NA Certification Exam Pass Rates

Annual Rate Based on Passing on 1st, 2nd or 3rd Attempt (7/1 - 6/30)

NA Certification Pass Rate at 75% or higher within 1 year of program completion

Reporting Year	Number Testing	Number Passing	CNA Annual Pass Rate
2021	19	9	47.37%
2020	19	11	58.89%
2019	32	13	40.63%
*2018	53	33	62.22%
*2017	66	45	68.18%
*2016	60	40	66.67%

*Included the Paragould &/or Burdette Campus before Closings

Nursing Assistant Program Positive Placement/Employment Rates

Benchmark: Students will have a 75% employment placement rate after 6 months after course completion/or passing CNA.

Academic Year	Total # Completing	Total Responding to Survey	Responding/Total Employed = Percentage Employed
2020-2021	26	15	12/15 = 80%
2019-2020	29	20	17/20 = 85%
2018-2019	37	28	23/28 = 82%
2017-2018	25	18	13/18 = 72%
2016-2017	41	30	25/30 = 83%
2015-2016	28	18	15/18 = 83%

Data received by email, text, messaging and phone surveys.

Nursing Assistant End-of-Course Objectives Met and Overall Course Satisfaction

Benchmark: Eighty percent (80%) of all Nursing assistant students completing the End of Course Survey will indicate they met course objectives and were satisfied with the course by rating a 3 or higher on a scale of 1 to 5 with 1 being the lowest and 5 being the highest.

Total /Percentage Score of 3 or > Course Objectives	2015-2016	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021
1. Perform uncomplicated nursing procedures and assist licensed practical nurses or registered nurses un direct resident care:	29/29=100%	24/24=100%	19/19=100%	35/36=97%	24/24=100%	20/20=100%
2 Form a relationship, communicate and interact competently on a one to one basis with the residents as part of the team implementing resident care objectives:	28/29=97%	24/24=100%	19/19=100%	36/36=100%	24/24=100%	20/20=100%
3 Demonstrate sensitivity to residents emotional, social, and mental health needs through skillful directed interactions.	29/29=100%	24/24=100%	19/19=100%	36/36=100%	24/24=100%	20/20=100%
4. Assist residents in attaining and maintaining functional independence.	29/29=100%	24/24=100%	19/19=100%	36/36=100%	24/24=100%	20/20=100%
5. Exhibit behavior in support and promotion of residents'4 rights.	29/29=100%	24/24=100%	19/19=100%	36/36=100%	24/24=100%	20/20=100%
6. Demonstrate observable skills needed in support of the assessment of residents.	28/29=97%	24/24=100%	19/19=100%	36/36=100%	24/24=100%	20/20=100%
7. Meet my overall class objectives.	29/29=100%	24/24=100%	19/19=100%	36/36=100%	24/24=100%	20/20=100%
8. Overall Course Satisfaction	28/28=100%	24/24=100%	19/19=100%	36/36=100%	24/24=100%	20/20=100%
Response Rate:	28/28=100%	24/41= 58%	19/25=76%	36/37=97%	24/29=83%	20/28=71%

Arkansas Northeastern College
Nursing Assistant Employer Satisfaction Survey

Ninety percent (90%) of employers of ANC Nursing Assistants returning the Employer Survey will rate job performance satisfaction with the beginning Nursing Assistant at a 3.5 or higher

	2015-2016	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021
1. ANC Nursing assistant Graduates entering employment as a new NA have a firm grasp of their job responsibilities in the workplace.	18/18 = 100%	18/18 = 100%	14/14 = 100%	7/7 = 100%	16/29 = 100%	15/15 = 100%
2. ANC Nursing Assistant Graduates display professional behavior in all areas of employment	18/18 = 100%	18/18 = 100%	14/14 = 100%	7/7 = 100%	16/29 = 100%	15/15 = 100%
3. ANC Nursing Assistant Graduates are responsible and accountable as NA in the clinical setting.	18/18 = 100%	18/18 = 100%	14/14 = 100%	7/7 = 100%	16/29 = 100%	15/15 = 100%
4. ANC Nursing Assistant Graduates work effectively in clinical practice to solve problems and to seek help when appropriate.	18/18 = 100%	18/18 = 100%	14/14 = 100%	7/7 = 100%	16/29 = 100%	15/15 = 100%
5. ANC Nursing Assistant Graduates strive to work with other members of the healthcare team fostering effective communication skills.	18/18 = 100%	18/18 = 100%	14/14 = 100%	7/7 = 100%	16/29 = 100%	15/15 = 100%
6. Please Provide an overall rating of the ANC Nursing Assistant Graduates in comparison to other program graduates or newly hired Nursing Assistants.	18/18 = 100%	18/18 = 100%	14/14 = 100%	7/7 = 100%	16/29 = 100%	15/15 = 100%
Employer Response Rate # Surveyed/Responses	6/7 = 86%	7/7 = 100%	3/6 = 50%	4/7 = 57%	6/7 = 86%	7/7 = 100%
% of Total Graduates Evaluated by Employers	18/28 = 64%	18/41 = 44%	14/25 = 56%	7/37 = 19%	16/29 = 55%	15/26 = 58%