

**Arkansas Northeastern College  
Dental Assisting Program Outcomes Tables**

**Program Completion/Retention Rates**

Benchmark: 80% Retention Rate

Cohort Class	Total Beginning Program	Total Returning Students 100% of Program Length	Completion/ Retention Rate (150% of Program length)	Total Cohort Completion/ Retention Rate
2020-2021	11	(10 current)	0	Pending
2019-2020	13	11	0	11/13 = 84.6%
2018-2019	13	11	0	11/13 = 84.6%
2017-2018	11	8	0	8/11 = 72%
2016-2017	10	8	0	8/10 = 80%
2015-2016	12	11	0	11/12 = 91.67%
2014-2015	13	11	0	11/13 = 84.6%

**DA Credential Obtainment-Registered Dental Assistant and Certified Dental Assistant**

Benchmark: 90% Credential Obtainment

Graduating Class/Criteria	2016	2017	2018	2019	2020
Ninety percent (90%) of the DA graduates will complete the Application process and successfully pass the jurisprudence exam to obtain their Registered Dental Assisting (RDA) license to practice as a DA in Arkansas.	RDA =11/11 or 100%	RDA = 7/7 or 100%	RDA = 8/8 or 100%	RDA = 11/11 or 100%	RDA = 11/11 or 100%
Students are encouraged to complete the CDA (not required in AR).	CDA =0	CDA = 0	CDA = 2	CDA = 0	CDA = 0

**Dental Assisting Program Positive Employment Placement Rates**

Benchmark: 80% Employment Rate

Academic Year	Total Completing Program	Total Obtaining Registered Dental Assisting License in AR	Total Employed 6 months – 1 yr. Post-Graduation
2019-2020 Class of 2020	11	11	9/11 = 81%
2018-2019 Class of 2019	11	11	8/11 = 72%
2017-2018 Class of 2018	8	8	7/8 = 88%
2016-2017 Class of 2017	7	7	6/7 = 86% in DA 1 employed in other field
2015-2016 Class of 2016	11	11	10/11 = 91%
2014-2015 Class of 2015	11	11	10/11 = 91%

## Dental Assisting Graduate Survey Results

**Program Outcome:** One hundred (100%) of the students returning the post-graduation survey will rate satisfaction of the Dental Assisting Program at a 3.5 or greater on a 1 to 5 scale with 1 being the lowest and 5 being the highest. The Post Graduate Surveys and Telephone surveys are used to obtain the post-graduation data.

Graduating Class/ Criteria	2016 Score: 3.5 or >	2017 Score: 3.5 or >	2018 Score: 3.5 or >	2019 Score: 3.5 or >	2020 Score: 3.5 or >
<b>Employment Experience</b>					
1. Number of Graduates Employed	10/11 = 90%	7/7 = 100%	7/8 = 87%	8/11=73%	9/11=81.8%
2. Working either Full or Part-time	10/11 = 90%	6/7 = 86%	7/8 = 87%	8/11=73%	9/11=81.8%
3. Position Title	DA 10/11 = 90%	DA 6/7 = 86%	DA 6/8 = 75%	DA 8/11 = 73%	DA 9/11 = 81.8%
4. Credentials	RDA =11 CDA =0	RDA 7/7 CDA = 0	RDA = 8/8 CDA = 2	RDA = 11/11 CDA = 0	RDA = 11/11 CDA = 0
5. How would you rate your feeling of confidence in your current DA position?	10/10 = 100%	7/7 = 100%	7/7 = 100%	10/10 = 100%	9/9 = 100%
6. How do you feel compared with other new Dental Assistants at your office?	10/10 = 100%	7/7 = 100%	7/7 = 100%	10/10 = 100%	9/9 = 100%
8. How do you feel about Dental Assisting at this time?	10/10 = 100%	7/7 = 100%	7/7 = 100%	10/10 = 100%	9/9 = 100%
9. Rate ANC's Dental Assisting education experience for providing the basic essentials necessary to obtain the RDA or pass the CDA	11/11 = 100%	7/7 = 100%	7/7 = 100%	10/10 = 100%	9/9 = 100%
10. Rate your level of preparation for entering the Dental workforce in the role of a DA.	11/11 = 100%	7/7 = 100%	7/7 = 100%	10/10 =100%	9/9 = 100%
11. Rate your overall satisfaction with your experience as a DA student.	11/11 = 100%	7/7 = 100%	7/7 = 100%	10/10 = 100%	9/9 = 100%
<b>Surveys Returned/Total Graduates = Response Rate</b>	11/11 = 100%	7/7 = 100%	7/8 = 88%	10/11 = 90%	9/11 = 81%

**Program Outcomes: Dental Assisting Employer Satisfaction Survey Summary Table**

<b>Employer Surveys of Graduates (100% at 3.0 or &gt;) using a 1 – 5 Scale with 1 being the lowest and 5 being the highest</b>	<b>2016 Survey Results Score 3 or &gt;</b>	<b>2017 Survey Results Score 3 or &gt;</b>	<b>2018 Survey Results Score 3 or &gt;</b>	<b>2019 Survey Results Score 3 or &gt;</b>	<b>2020 Survey Results Score 3 or &gt;</b>
1. Communication Skills	10/10 = 100%	5/5 = 100%	7/7 = 100%	6/8 = 75%	8/8 = 100%
2. Reading Skills	10/10 = 100%	5/5 = 100%	7/7 = 100%	8/8 = 100%	8/8 = 100%
3. Problem Solving Skills	10/10 = 100%	5/5 = 100%	7/7 = 100%	8/8 = 100%	8/8 = 100%
4. Interpersonal/People Skills	10/10 = 100%	5/5 = 100%	7/7 = 100%	6/8 = 75%	8/8 = 100%
5. Work Attitude/Habits	10/10 = 100%	5/5 = 100%	7/7 = 100%	6/8 = 75%	8/8 = 100%
6. Chairside Skills	10/10 = 100%	5/5 = 100%	7/7 = 100%	6/8 = 75%	8/8 = 100%
7. Radiography Technique	10/10 = 100%	5/5 = 100%	7/7 = 100%	8/8 = 100%	8/8 = 100%
8. Lab Work	10/10 = 100%	5/5 = 100%	7/7 = 100%	8/8 = 100%	8/8 = 100%
9. Infection Control	10/10 = 100%	5/5 = 100%	7/7 = 100%	8/8 = 100%	8/8 = 100%
10. Business Office Skills	10/10 = 100%	5/5 = 100%	7/7 = 100%	6/8 = 75%	8/8 = 100%
11. Knowledge of Dental Materials	10/10 = 100%	5/5 = 100%	7/7 = 100%	7/8 = 87.5%	8/8 = 100%
<b>-Total Agencies surveyed/Returned surveys = Agency Response Rate</b>	10/10 = 100%	5/5 = 100%	7/7 = 100%	8/8 = 100%	8/8 = 100%
<b>-Total Graduates Evaluated/ Total Graduates = % of Graduates Evaluated</b>	11/11 = 100%	7/7 = 100%	7/8 = 88%	10/11 = 91%	9/11= 81%